





## Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that: CM.com Netherlands B.V.

Konijnenberg 30

Breda 4825 BD

The Netherlands

Holds Certificate No: FM 674102

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

To support the provisioning of the CM.com platform including development, operations, infrastructure management and supporting processes. This includes the following services: CPAAS (Messaging and Voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated), Identity and Sign Services.

For and on behalf of BSI:

Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2017-06-20

Latest Revision Date: 2025-04-22

Effective Date: 2025-05-02 Expiry Date: 2028-05-01

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Location	Registered Activities
CM.com Netherlands B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	To support the provisioning of the CM.com platform including development, operations, infrastructure management and supporting processes. This includes the following services: CPAAS (Messaging and Voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated), Identity and Sign Services.
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CM Platform B.V. Konijnenberg 30 Breda 4825 BD The Netherlands	To support the provisioning of the CM.com platform including development, operations, infrastructure management and supporting processes. This includes the following services: CPAAS (Messaging and Voice), SaaS platform (Mobile Marketing Cloud, Mobile Service Cloud, Conversational AI Cloud), Ticketing platforms (General Admission, YourTicketProvider, Global Ticket, Seated), Identity and Sign Services.
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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

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